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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )
)
**Smith, et al.** )
)
Application No.: **10/678,476** )
)
Filed: **October 3, 2003** )
)
For: **METHODS AND SYSTEMS FOR EVALUATION OF BUSINESS PERFORMANCE**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail, postage prepaid, in an envelope addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450 on **December 15, 2003**

By: Carol Prentice
Carol Prentice

## INFORMATION DISCLOSURE STATEMENT

Dear Sir:

In accordance with 37 C.F.R. §1.56, Applicants wish to call the attention of the Examiner to the following references:

**PUBLICATION(S):**

PRAGMATEK Consulting Group, Ltd., "SCOR Metrics Level 1 Primer", Supply Chain Council, Inc., March 1, 2000, pages 1-40.

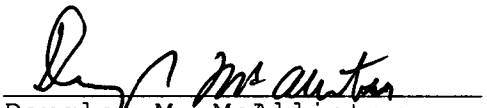
European Foundation for Quality Management (EFQM), "The Fundamental Concepts of Excellence", 2002, 12 pages.

Copies of the above-listed references are enclosed, together with a completed form PTO-1449.

This Information Disclosure Statement is being filed within three months of the filing date of the subject patent application, and therefore no fee is due.

The submission of the listed documents is not intended as an admission that any such document constitutes prior art against the claims of the present application. Applicant does not waive any right to take any action that would be appropriate to antedate or otherwise remove any listed document as a competent reference against the claims of the present application.

Respectfully submitted,



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**Date: December 15, 2003**
**ATTORNEY DOCKET NO.: GAR-101**

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| FORM PTO-1449 | ATTY. DOCKET NO.: GAR-101 | SERIAL NO.: 10/678,476 |
|---|---|---|
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT | APPLICANT(S): Smith, et al. | |
| | FILING DATE: October 3, 2003 | GROUP: |

**U.S. PATENT DOCUMENTS**

| EXAMINER INITIAL | | DOCUMENT NUMBER | DATE | NAME | CLASS | SUB-CLASS | FILING DATE |
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**FOREIGN PATENT DOCUMENTS**

| | | DOCUMENT NUMBER | DATE | COUNTRY | CLASS | SUB-CLASS | TRANSLATION YES | TRANSLATION NO |
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**OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)**

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|---|---|---|
| | AA | PRAGMATEK Consulting Group, Ltd., "SCOR Metrics Level 1 Primer", Supply Chain Council, Inc., March 1, 2000, pages 1-40. |
| | AB | European Foundation for Quality Management (EFQM), "The Fundamental Concepts of Excellence", 2002, 12 pages. |
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| EXAMINER | DATE CONSIDERED |
|---|---|

*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.*

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /J.P./ (06/20/2008)